







### **Public Consulting Group Company Background**

Public Consulting Group (PCG) provides industry-leading management consulting and technology to public sector education, health, human services, and other government

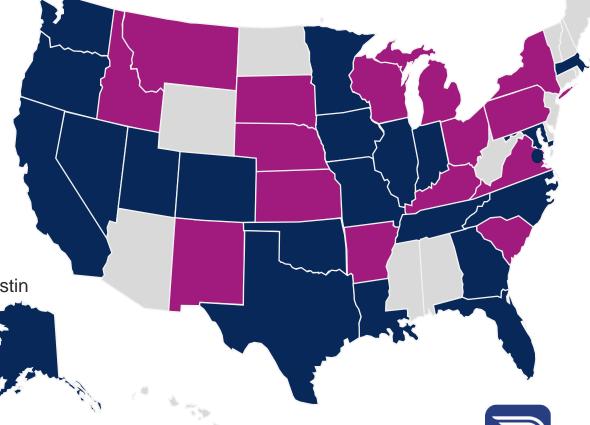
clients to achieve their performance goals.

 PCG was founded in 1986 with a mission of helping public sector agencies improve operational and managerial performance.

 Since our firm's inception, PCG has been working with Medicaid agencies and the local (municipality/city) provider community to increase Medicaid reimbursement.

 PCG has worked in all fifty states and currently has active contracts with 30+ Medicaid agencies.

 Beginning in 2006 PCG established the first EMS Medicaid supplemental payment program in Texas on behalf of the City of Austin Fire & EMS Department.





## **PCG's EMS History**

Public
Consulting
Group opens its

2005
Obtained over 30+

Obtained over 30+ Medicaid contracts across the US, deepening our experience and knowledge base of policy design and compliancy. 2006

PCG begins to design the first Ambulance Supplemental Payment program on behalf of the City of Austin, Texas. 2016

Milestone hit of \$500 Million in supplemental revenue generated for clients through Supplemental Payment Programs. 2019

Introduction of
Public Safety
Consulting
Services, hired
ground/field experts
with industry
experience

75+ FTE team dedicated to Fire & EMS with decades of experience from policy experts, financial analysts, and field subject matter experts.

Health's Practice
Area created to offer
in-depth
programmatic
knowledge and
regulatory expertise
to help state and
municipal health
agencies.

The healthcare landscape reveals pain points for EMS providers and so a designated team of PCGers is curated to launch a focused service line.

Massachusetts
HHS awards PCG
the Administrator
Role over the
statewide
Ambulance CPE
program.

2013

CMS announce
Bipartisan act that
mandates all
ambulance providers
to report data
through the Ground
Ambulance Data
Collection System.

Milestone achieved of proving EMS financial/consulting services to providers in over 30 states.

2024

2023

2006

2018

1994

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doors in Boston

to serve the

public sector.



#### PCG's Supplemental Payment Program Success



Illinois Ground Emergency Medical Transportation | Assisted 16 EMS providers since 2019, the first year of the program, and generated over \$18.5 million of additional revenue.



Florida Ground Emergency Medical Transportation | Provided cost recovery services to over 62 EMS providers, generating \$190 million in incremental Medicaid revenues since 2016.



Oregon Ground Emergency Medical Transportation | Assisted 19 EMS providers since 2019, generating \$6.8 million of additional revenue.



**Iowa Ground Emergency Medical Transportation |** Provided cost reporting, policy, and audit compliance to **32** EMS providers since 2019 and generated **\$8.6** million.



Massachusetts Public Ambulance Certified Public Expenditure (CPE) | Developed the CPE program for the MA Executive Office of Health and Human Services in 2013, generating over \$100 million in additional funding for nearly 107 EMS agencies from 2014 to 2021.



Missouri Ground Emergency Medical Transportation | Completed and submitted cost reports for 25 EMS providers in 2018 and 2019, generating over \$7.8 million in additional funding.



Colorado EMS Supplemental Payment | Developed a statewide program for the CO Department of Health Care Policy and Financing in 2018, generating over \$105 million in additional funding for 84 EMS agencies from 2018 to 2020.



Texas Ambulance Services Supplemental Payment | Designed the first ambulance supplemental payment program for the TX Health and Human Services Commission. From FY11–FY20, PCG helped 75 providers capture an estimated \$678 million in supplemental payments.



Oklahoma Certified Public Expenditure (CPE) | Worked with OK Ambulance Association and OK Health Care Authority to develop the CPE program in 2018. Helped 28 providers capture nearly \$9.7 million in supplemental payments in the first two years.



Washington Ground Emergency Medical Transportation | Assisted over 90 providers with GEMT cost reports beginning in January 2017 to help ensure compliance and revenue maximization, generating \$120 million in additional revenue.



Maryland Emergency Service Transporter Supplemental Payment | Provided cost recovery services to 9 EMS providers in the first year, generating \$62 million in additional funding.

PCG has worked with over 550 departments with total recoveries of over \$1.3 Billion



# **ASPP Overview**



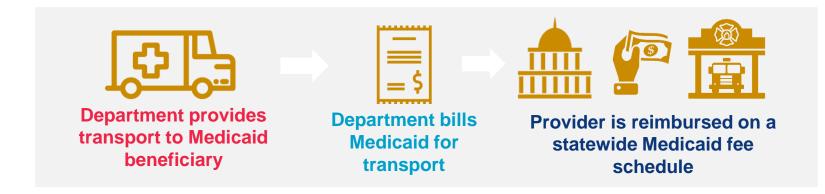
#### **Ohio ASPP Initiative Background**

- PCG has been working with industry leadership including OEMSCA over the last few years with the goal of developing an ambulance supplemental payment program in Ohio.
- We estimate that this program will generate up to \$50 Million of additional federal funding statewide for the transport of Medicaid beneficiaries by ambulance providers
- Legislation was passed in July 2023 that requires the Medicaid Director to submit program documents to the Federal government to start the program
  - ODM agreed to move the program forward in May 2024

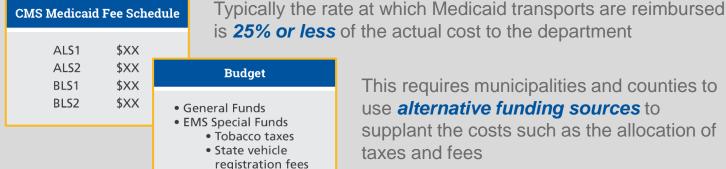




#### **Current Medicaid Reimbursement in Ohio**



Medicaid payment rates do not recognize the actual costs incurred by EMS providers for the provision of EMS services



This requires municipalities and counties to use *alternative funding sources* to supplant the costs such as the allocation of taxes and fees

Ambulance service providers in Ohio, and across the country, are facing a difficult financial situation

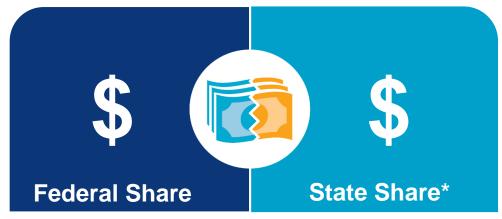






#### How an ASPP Can Help

Supplemental Payment Programs allow states to "draw down" the federal share of costs for healthcare services. Since Medicaid is a joint Federal and State program each entity is responsible for its share of costs



\*The State Share is financed by the provider as expenses already incurred by the EMS provider

#### Example:

It costs you **\$1,000** to transport a Medicaid-eligible patient.

You submit a claim and receive \$300.

The *net* cost of that transport is then **\$700**.

Because the Federal Medical Assistance Percentage (FMAP) for Ohio is **64.6%...** 

- The State (your agency) is responsible for \$283.20.
- The federal government is responsible for \$452.20. <u>This is</u> your net gain through a supplemental payment program per transport!





# **Sample Estimate**

|              | Data Source                              |    | Estimate  | Calculation           |
|--------------|--|----|-----------|-----------------------|
| 1            | Budget/Expenditures                      | \$ | 4,233,499 |                       |
| 2            | EMS/Medical Percentage                   |    | 100%      | EMS calls/total calls |
| 3            | Total EMS Costs                          | \$ | 4,233,499 | Line 1*Line 2         |
| 4            | Total EMS Transports                     |    | 4,450     |                       |
| 5            | Cost Per Transport                       | \$ | 951       | Line 3/Line 4         |
| Medicaid MCO |  |    |           |                       |
| 12           | Medicaid MCO Transports                  |    | 882       |                       |
| 13           | Total Medicaid MCO Costs                 | \$ | 839,089   | Line 5*Line 6         |
| 14           | Total Medicaid MCO Payments              | \$ | 149,263   |                       |
| 15           | Total Computable (State & Federal Share) | \$ | 689,826   | Line 13-Line14        |
| 16           | FMAP Application                         |    | 64.60%    |                       |
| 17           | Projected Medicaid MCO Settlement        | \$ | 445,628   | Line 15*Line 16       |

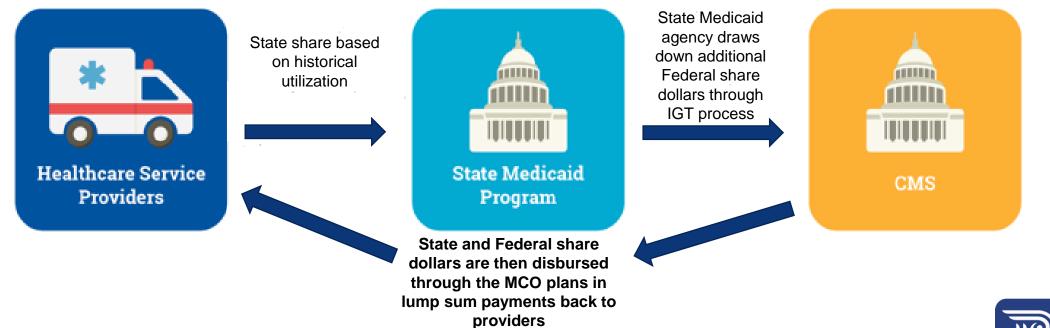




#### **Intergovernmental Transfers – Managed Care**

Intergovernmental Transfers (**IGTs**) are a transfer of funds from another government entity (e.g., county, city or another state agency) to the state **Medicaid** agency.

- This provides a guarantee of federal matching funds for state expenditures for health and long-term care services for the country's low-income population.
- IGTs are the backbone and necessary for the success of the Medicaid managed care supplemental payment strategy If providers do not IGT, it may impact the viability of the program.







 Medicaid managed care represents a delivery of services through contracts between a state Medicaid agency (i.e., ODM) and managed care organizations (MCOs) through capitated payments (per member per month)

#### There are 7 MCOs in OH:

- 1. AmeriHealth Caritas
- 2. Anthem BCBS
- 3. Buckeye Health Plan
- 4. CareSource OH
- 5. Humana Healthy Horizons
- 6. Molina Healthcare
- 7. United Healthcare







- State Medicaid agency creates Medicaid managed care model to establish a supplemental payment rate for MCO transports
- 2. Providers complete a Letter of Agreement (LOA) to commit to IGT as part of the Managed Care program
- 3. Providers provide Medical transport services to Medicaid MCO enrollees
- 4. Providers bill for Medicaid MCO transports
- 5. Providers receive interim claims payments
- 6. Data collection and model development occurs annually
- 7. State Medicaid agency invoices providers for the state share of supplemental payment
- 8. Providers submit Intergovernmental Transfers (IGT's) to State Medicaid agency
- 9. State Medicaid agency uses IGT funds to draw down matching federal funds
- 10. Each provider's IGT is returned, along with the matching federal share funds through the MCOs
- 11. Prospectively the IGTs and payments can happen quarterly, bi-annually or annually





#### **Example**

- Total cost for all Medicaid transports: \$150,000
- Total payments received for Medicaid transports: \$50,000
- Difference: \$100,000
- Federal share of difference: \$64,600
- MCO process:
  - Department "puts up" 35.4% of \$100,000 \$35,400 to ODM
  - ODM uses the \$35,400 state share portion to draw down federal share of \$64,600
  - Both portions \$35,400 + \$64,600 are sent to the Department through the MCOs





#### **Key Items to Note**

- This is an entirely optional program
- There are other active State Directed Payment Preprint programs in OH that utilize an IGT process for drawing down the federal dollars
- PCG can take care of all this for you!
- PCG does not charge any up front or flat fees for our services
- This program is budget neutral to ODM





# Program Participation Requirements



# **Program Requirements to Participate**

- 1. Meet the definition of a government-owned ambulance provider.
- 2. Have an active NPI number.
- 3. Provide requested data
- 4. Receive authorization for Intergovernmental Transfers
- 5. Sign a Memorandum of Understanding (MOU) to IGT and participate in a program with ODM.
- Contract/sign agreement with all Medicaid MCOs (typically a one page agreement – PCG assists with this).







## Memorandum of Understanding (MOU) Form

- This 3–4-page form is provided by ODM.
- The form is an agreement between ODM and the provider to IGT for the State share of the MCO supplemental payment program.
- It usually is required to be submitted before a specific date each year.





# PCG's Role



# PCG is working with OH providers to...

- 1. Design an ASPP to best meet the needs of OH providers
- 2. Develop quality metrics for preprint form submission to CMS
- 3. Work with industry leaders, ODM, and CMS to gain approval for the ASPP
- 4. Assist with **implementation** of the program and train provider staff
- 5. Collect expenditure, transport and CAD data from providers
- 6. Assist with MCO payment modeling and track IGT payments
- 7. Provide comprehensive state and federal audit support





#### **PCG's Role**

- ✓ Program Development
  - Develop value-based quality metrics
  - Develop actuarial sound program payment model
  - Collect and analyze Medicaid transport data from providers annually
    - Medicount provides streamlined process due to their access to your billing data!
  - Draft CMS Preprint, Letter of Agreement (LOA) for provider IGT payment contracting between providers-MCOs and providers-ODM
  - Review questions from CMS and draft responses
- ✓ Individual Provider Assistance
  - Training, data gathering
- ✓ Review all data submitted
- ✓ Ongoing programmatic support

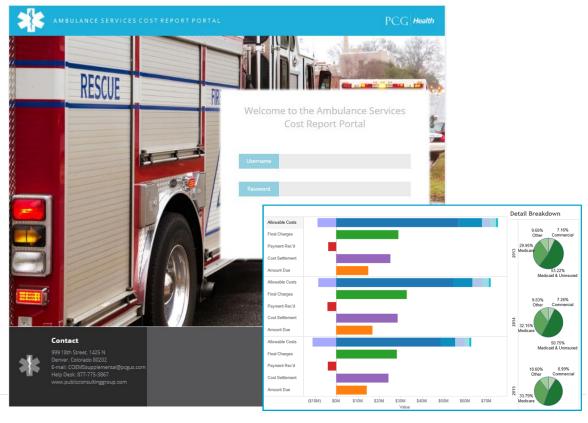




# **Ambulance Services Cost Reporting Portal**

PCG leverages a web-based cost reporting system to calculate charge, expenditure, revenue, and other statistical information to establish increased payment modeling for the IGT.

- Streamlines data input and cost settlement calculations
- Exports submission-ready cost reports in accordance with federallyapproved template
- Implements real-time validation checks for quality assurance and accuracy
- Enhanced reporting capabilities





# Timeline



# **OH MCO ASPP Implementation**

We are here







#### **OH ASPP Timeline**

August – October 2024 November 2024 – December 2025

July 2025

January 2026 February / March 2026

April 2026

Assemble Initial Provider Cohort



PCG Gathers
Provider Data

PCG Assists
ODM with
Program
Development

OH Budget Approved with ASPP Appropriation Submit Preprint to CMS CMS Reviews and Approves Preprint

Initial Claims
Submitted



# **Next Steps**



# Where do we go from here?

- PCG can provide pro-bono estimates for your Department
- PCG/Medicount can send you a proposed services agreement for your review.
  - We can proactively work together on collecting the data while the contracting gets sorted out, if preferred!
- PCG can meet with Department/City/County/Township boards if needed to provide program overview
- Contact <u>OHASPP@pcgus.com</u> or <u>hcaldwell@pcgus.com</u> if you wish to discuss your projected settlement!
- We need providers signed on to participate by Monday, September 30<sup>th</sup>, 2024
- PCG and Medicount will keep all providers up to date on progress as we continue our ongoing meetings with ODM.



# A&P